Product Security Update Support

We do our best to provide continuous security updates for our IoT products. The security updates generally include the latest security patches, security vulnerability fixes, and other security improvements. We will maintain the security updates for at least 10 years from the launch day of certain device models.

The support period will not be shortened after publication. If the defined support period is extended, we will update the lists below as soon as possible to help you check whether your device can still receive security updates.

Product List

Product Name	Type designation	Launch Date	End date of security update support
Dehumidifier	pDx-orqm-F-z, pDxR-orqm-F-z, pDIxR-orqm-F-z, 307531 p: means P, L, E, refer to development different brands Lianchang or Lianze or Yichang. x: means 1 to 999, or blank, refer to development dehumidification capacity. o: means 0 to 9, or A to Z, or 01 to 99, or 0A to 9Z, or AA to ZZ, or blank, refer to development model series. r: means 0 to 9, or A to Z, or 01 to 99, or blank, refer to development the shape of the casing. q: means A to Z, or A0 to Z9, or blank, refer to development control method (used two kinds of key screen and touch screen). m: means II, or 0 to 9, or A to Z, or 01 to 99, or blank, refer to development the size and height.	2025-09-16	2035-09-15

z: means NI, P, UVC or blank, refer to	
development Negative ions/Plasma	
/UVC(Air purification).	

Software List

Software Name	Launch Date	End date of security update support
Dehumidifier_Software	2025-09-16	2035-09-15

Note:

The security updates policies and devices are subject to change and will be reviewed on a regular basis.